



QUALITY POLICY

Boatsmart International Ltd recognises the benefits of producing consistent, high-quality products. The Board of Directors is committed to providing products and services which consistently meet and wherever possible exceed the needs and expectations of our customers.

In particular, the company will achieve this by:

- Setting quality objectives and targets which measure our customers' requirements and our organisation's effectiveness at delivering continuous improvement of the quality management system.
- Providing "Best in Class" value to meet and exceed customer expectations.
- Involving all staff in making processes and systems more effective and efficient to continuously improve lead time, flexibility, and value.
- Developing the skills and knowledge of our people to establish and maintain a highly motivated workforce with ownership of their part of the processes and systems.
- Identify, evaluate, and comply with all applicable legal and regulatory requirements (national and international).
- Maintaining a Quality Management System to the internationally recognised BS EN ISO 9001 to demonstrate continual improvement.
- Manage the risks and opportunities associated with our activities and minimize the impact of any undesired and unexpected events.
- To be accessible to our customers and suppliers and be perceived as a responsible and professional business partner.

Signed

Tracy Artess (Director)

Date: 15th June 2022